

Living in a digital age

The digital age

- A Match the captions (1-4) with the pictures (a-d).
- In education, computers can make all the difference.
- 2 Using a cashpoint, or ATM
- 3 The Internet in your pocket
- 4 Controlling air traffic _____









- B How are computers used in the situations above? In pairs, discuss your ideas.
- C Read the text and check your answers to B.

The digital age

- We are now living in what some people call the digital age, meaning that computers have become an essential part of our lives. Young people who have grown up with PCs and mobile phones are often called the digital generation. Computers help students to perform mathematical operations and improve their maths skills. They are used to access the internet, to do basic research and to
- communicate with other students around the world,
 Teachers use projectors and interactive whiteboards
 to give presentations and teach sciences, history or
 language courses. PCs are also used for administrative
 purposes schools use word processors to write
 letters, and databases to keep records of students
 - 15 and teachers. A school website allows teachers to publish exercises for students to complete online.

Students can also enrol for courses via the website and parents can download official reports.

Mobiles let you **make** voice **calls**, **send texts**,
email people and download logos, ringtones or
games. With a built-in camera you can send pictures
and make video calls in *face-to-face* mode. New
smartphones combine a telephone with web access,
video, a games console, an MP3 player, a personal
digital assistant (PDA) and a GPS navigation system,

In banks, computers store information about the money held by each customer and enable staff to access large databases and to carry out financial transactions at high speed. They also control the cashpoints, or ATMs (automatic teller machines), which dispense money to customers by the use of a PIN-protected card, People use a Chip and PIN

all in one.

card to pay for goods and services. Instead of using a signature to verify payments, customers are asked to enter a four-digit personal identification number (PIN), the same number used at cashpoints; this system makes transactions more secure. With online banking, clients can easily pay bills and transfer money from the comfort of their homes.

Airline pilots use computers to help them control the plane. For example, monitors display data about fuel consumption and weather conditions. In airport control towers, computers are used to manage radar systems and regulate air traffic, On the ground, airlines are connected to travel agencies by computer. Travel agents use computers to find out about the availability of flights, prices, times, stopovers and many other details.

D When you read a text, you will often see a new word that you don't recognize. If you can identify what type of word it is (noun, verb, adjective, etc.) it can help you guess the meaning.

Find the words (1-10) in the text above. Can you guess the meaning from context? Are they nouns, verbs, adjectives or adverbs? Write n, v, adj or adv next to each word.

- 1 perform (line 6)
- 2 word processor (line 13)
- 3 online (line 16)
- 4 download (line 18)
- 6 built-in (line 21)

- 5 digital (line 25) _____
- 7 store (line 27)
- 8 financial (line 29)
- 9 monitor (line 42)
- 10 data (line 42)

Match the words in D (1-10) with the correct meanings (a-j).

- a keep, save _____
- b execute, do _____
- c monetary _____
- d screen ____
- integrated
- f connected to the Internet _____

- q collection of facts or figures
- describes information that is recorded or broadcast using computers
- program used for text manipulation ____
- j copy files from a server to your PC or mobile

F In pairs, discuss these questions.

- 1 How are/were computers used in your school?
- 2 How do you think computers will be used in school in the future?

Language work: collocations 1

A Look at the HELP box and then match the verbs (1–5) with the nouns (a–e) to make collocations from the text on pages 2–3.

- 1 give
- a money
- keep
- b a PIN
- 3 access
- databases
- 4 enter
- d presentations
- 5 transfer
- e records

HELP box

Collocations 1

Verbs and nouns often go together in English to make set phrases, for example access the Internet. These word combinations are called collocations, and they are very common. Learning collocations instead of individual words can help you remember which verb to use with which noun. Here are some examples from the text on pages 2–3: perform operations, do research, make

perform operations, do research, make calls, send texts, display data, write letters, store information, complete exercises, carry out transactions.

B Use collocations from A and the HELP box to complete these sentences.

- 1 Thanks to Wi-Fi, it's now easy to _______ from cafés, hotels, parks and many other public places.
- Online banking lets you _______ between your accounts easily and securely.
- 3 Skype is a technology that enables users to ______ over the Internet for free.
- 4 In many universities, students are encouraged to ______using PowerPoint in order to make their talks more visually attractive.
- 5 The Web has revolutionized the way people _____ with sites such as Google and Wikipedia, you can find the information you need in seconds.
- 6 Cookles allow a website to ______ on a user's machine and later retrieve it; when you visit the website again, it remembers your preferences.
- 7 With the latest mobile phones, you can ______ with multimedia attachments pictures, audio, even video.

3 Computers at work

A Listen to four people talking about how they use computers at work. Write each speaker's job in the table.

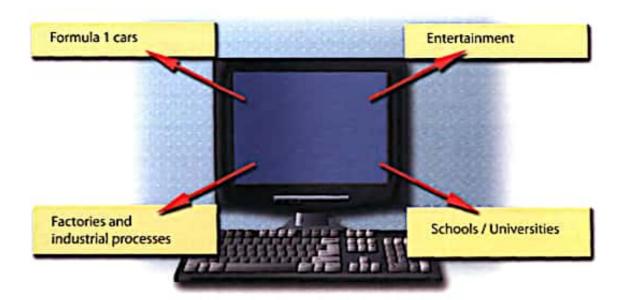
electrical engineer secretary librarian composer

Speaker	Job	What they use computers for
1		
2		
3		
4		

B Listen again and write what each speaker uses their computer for.

Other applications

A In small groups, choose one of the areas in the diagram below and discuss what you can do with computers in that area. Look at the *Useful language* box below to help you.



Useful language

Formula 1 cars: design and build the car, test virtual models, control electronic components, monitor engine speed, store (vital) information, display data, analyse and communicate data

Entertainment: download music, burn CDs, play games, take photos, edit photos, make video clips, watch movies on a DVD player, watch TV on the computer, listen to MP3s, listen to the radio via the Web

Factories and industrial processes: design products, do calculations, control industrial robots, control assembly lines, keep record of stocks (materials and equipment)

School/University: access the Internet, enrol online, search the Web, prepare exams, write documents, complete exercises online, do research, prepare presentations

Computers are used to ...

A PC can also be used for ...

People use computers to ...

B Write a short presentation summarizing your discussion. Then ask one person from your group to give a summary of the group's ideas to the rest of the class.

Computer essentials

Computer hardware

- A In pairs, discuss these questions.
- 1 Have you got a computer at home, school or work? What kind is it?
- 2 How often do you use it? What do you use it for?
- 3 What are the main components and features of your computer system?
- 8 In pairs, label the elements of this computer system.



Read these advertising slogans and say which computer element each pair refers to.



Just what you need:

a production of text and graphics

Just what you need:

a laser powerhouse

- D Find words in the slogans with the following meanings.
- 1 to press the mouse button _____
- 2 clear; easy to see
- 3 to make an extra copy of something _____
- 4 selection
- 5 shows____

What is a computer?

A Read the text and then explain Fig. 1 in your own words.

What is a computer?

A computer is an electronic machine which can accept data in a certain form, process the data, and give the results of the processing in a specified format as information.

First, data is fed into the computer's memory. Then, when the program is run, the computer performs a set of instructions and processes the data. Finally, we can see the results (the output) on the screen or in printed form (see Fig. 1 below).

A computer system consists of two parts: hardware and software. Hardware is any electronic or mechanical part you can see or touch. Software is a set of instructions, called a program, which tells the computer what to do. There are three basic hardware sections: the central processing unit (CPU), main memory and peripherals.

Perhaps the most influential component is the central processing unit. Its function is to execute program instructions and coordinate the activities of all the other units. In a way, it is the 'brain' of the computer. The main memory (a collection of RAM chips) holds the instructions and data which are being processed by the CPU. Peripherals are the physical units attached to the computer. They include storage devices and input/output devices.

Storage devices (hard drives, DVD drives or flash drives) provide a permanent storage of both data and programs. Disk drives are used to read and write data on disks. Input devices enable data to go into the computer's memory. The most common input devices are the mouse and the keyboard. Output devices enable us to extract the finished product from the system. For example, the computer shows the output on the monitor or prints the results onto paper by means of a printer.

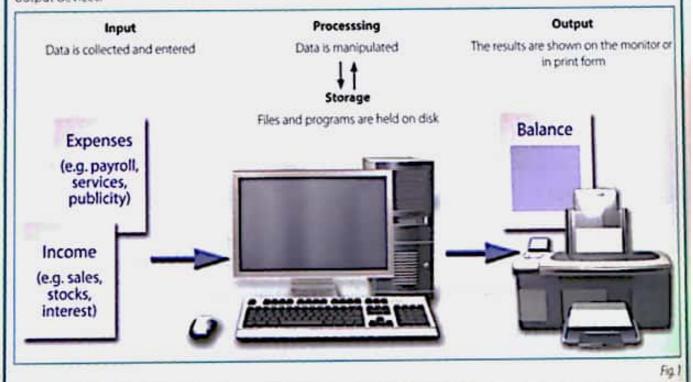
On the rear panel of the computer there are several ports into which we can plug a wide range of peripherals – a modem, a digital camera, a scanner, etc. They allow communication between the computer and the devices. Modern desktop PCs have USB ports and memory card readers on the front panel.





A USB port

A USB connector



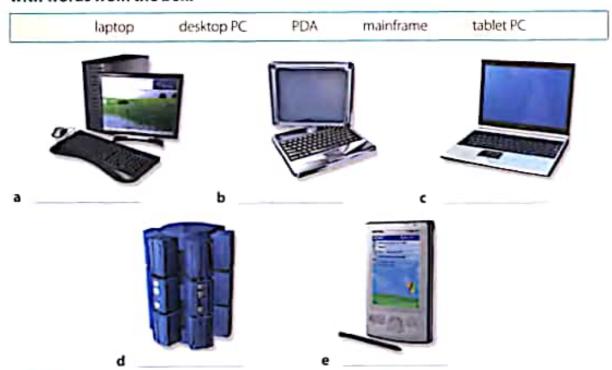
B Match these words from the text (1-9) with the correct meanings (a-i).

- software
- 2 peripherals
- 3 main memory
- 4 hard drive (also known as hard disk)
- 5 hardware
- 6 input
- 7 ports
- 8 output
- 9 central processing unit (CPU)

- a the brain of the computer
- b physical parts that make up a computer system
- programs which can be used on a particular computer system
- d the information which is presented to the computer
- results produced by a computer
- f input devices attached to the CPU
- g section that holds programs and data while they are executed or processed
- magnetic device used to store information
- sockets into which an external device may be connected

3 Different types of computer

A Listen to an extract from an ICT class. As you listen, label the pictures (a-e) with words from the box.



B Listen again and decide whether these sentences are true or false. Correct the false ones.

- A mainframe computer is less powerful than a PC.
- 2 A mainframe is used by large organizations that need to process enormous amounts of data.
- 3 The most suitable computers for home use are desktop PCs.
- 4 A laptop is not portable.
- 5 Laptops are not as powerful as desktop PCs.
- 6 Using a stylus, you can write directly onto the screen of a tablet PC.
- 7 A Personal Digital Assistant is small enough to fit into the palm of your hand.
- 8 A PDA does not allow you to surf the Web.

4 Language work: classifying

A Look at the HELP box and then use suitable classifying expressions to complete these sentences.

- A computer _____
 hardware and software.
- 2 Peripherals ______ three types: input, output and storage devices.
- 3 A word processing program software which lets the user create and edit text.
- of network
 architecture: peer-to-peer, where all
 computers have the same capabilities,
 and client-server (e.g. the Internet), where
 servers store and distribute data, and
 clients access this data.
- B In pairs, describe this diagram, using classifying expressions from the HELP box. Make reference to your own devices.

HELP box

Classifying

Classifying means putting things into groups or classes. We can classify types of computers, parts of a PC, etc. Some typical expressions for classifying are:

- ... are classified into X types/categories
- ... are classified by ...
- ... can be divided into X types/categories

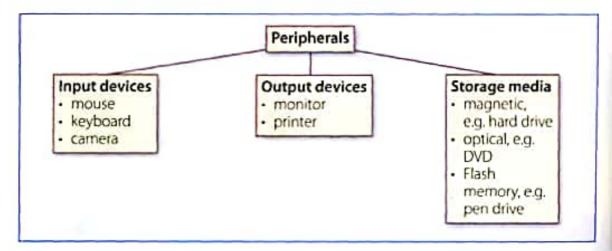
Digital computers can be **divided into** five main **types**: mainframes, desktop PCs, laptops, tablet PCs and handheld PDAs.

- ... include(s) ...
- ... consist(s) of ...

The basic configuration of a mainframe consists of a central system which processes immense amounts of data very quickly.

- There are X types/classes of ...
- · X is a type of ...

A tablet PC is a type of notebook computer.



5 Benefits of laptops and tablet PCs

Your school is considering buying tablet PCs to use in the classroom. Write an email to your teacher explaining the benefits for the students and the school.

OF

Your company is considering replacing all of the office PCs with laptops. Write an email to your boss explaining the benefits for the employees and the company.

Inside the system

1

Technical specifications

A Read the advertisement and translate the technical specifications into your own language.



In pairs, answer these questions. If necessary, look at the Glossary.

- 1 What is the main function of a computer's processor?
- 2 What unit of frequency is used to measure processor speed?
- 3 What does RAM stand for?

2

What is inside a PC system?

A Read the text on page 12 and then answer these questions.

- 1 What are the main parts of the CPU?
- What does ALU stand for? What does it do?
- 3 What is the function of the system clock?
- 4 How much is one gigahertz?
- 5 What type of memory is temporary?
- 6 What type of memory is permanent and includes instructions needed by the CPU?
- 7 How can RAM be increased?
- 8 What term is used to refer to the main printed circuit board?
- 9 What is a bus?
- 10 What is the benefit of having expansion slots?

B Look at these extracts from the text. What do the words in bold refer to?

- This is built into a single chip. (line 2)
- which executes program instructions and coordinates ... (line 3)
- 3 ... that is being executed. (line 22)
- 4 ... performance of a computer is partly determined by the speed of its processor. (line 25)
- 5 ... the CPU looks for it on the hard disk ... (line 35)
- 6 ... inside the computer to communicate with each other. (line 52)

What is inside a PC system?

Processing

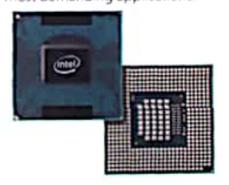
20

The nerve centre of a PC is the **processor**, also called the **CPU**, or **central processing unit**. This is built into a single **chip** which executes program instructions and coordinates the activities that take place within the computer system. The chip itself is a small piece of silicon with a complex electrical circuit called an **integrated circuit**.

The processor consists of three main parts:

- The control unit examines the instructions in the user's program, interprets each instruction and causes the circuits and the rest of the components – monitor, disk drives, etc. – to execute the functions specified.
- The arithmetic logic unit (ALU) performs
 mathematical calculations (+, -, etc.) and logical operations (AND, OR, NOT).
 - The registers are high-speed units of memory used to store and control data. One of the registers (the program counter, or PC) keeps track of the next instruction to be performed in the main memory. The other (the instruction register, or IR) holds the instruction that is being executed (see Fig. 1 on page 13).

The power and performance of a computer is partly determined by the speed of its processor. A system clock sends out signals at fixed intervals to measure and synchronize the flow of data. Clock speed is measured in gigahertz (GHz). For example, a CPU running at 4GHz (four thousand million hertz, or cycles, per second) will enable your PC to handle the most demanding applications.



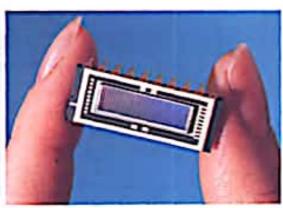
The Intel Core 2 Duo processor; other chip manufacturers are AMD and Motorola

RAM and ROM

The programs and data which pass through the processor must be loaded into the main memory in order to be processed. Therefore, when the user runs a program, the CPU looks for it on the hard disk and transfers a copy into the RAM chips. RAM (random access memory) is volatile – that is, its information is lost when the computer is turned off. However,

ROM (read only memory) is non-volatile, containing instructions and routines for the basic operations of the CPU. The BIOS (basic input/output system) uses ROM to control communication with peripherals.

RAM capacity can be expanded by adding extra 45 chips, usually contained in small circuit boards called dual in-line memory modules (**DIMMs**).



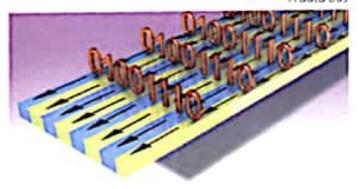
A RAM chip

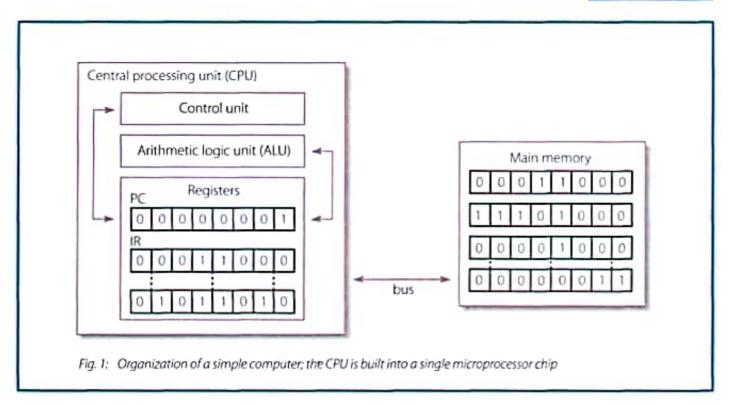
Buses and cards

The main circuit board inside your system is called the **motherboard** and contains the processor, the memory chips, expansions slots, and controllers

- 50 for peripherals, connected by **buses** electrical channels which allow devices inside the computer to communicate with each other. For example, the front side bus carries all data that passes from the CPU to other devices.
- 55 The size of a bus, called **bus width**, determines how much data can be transmitted. It can be compared to the number of lanes on a motorway – the larger the width, the more data can travel along the bus. For example, a 64-bit bus can transmit 64 bits of data.
- 60 Expansion slots allow users to install expansion cards, adding features like sound, memory and network capabilities.

A data bus





3 Language work: defining relative clauses

Look at the HELP box and then complete the sentences below with suitable relative pronouns. Give alternative options if possible. Put brackets round the relative pronouns you can leave out.

•		
1	That's the computerto buy.	l'd like
2	day of page 12 dillett titlet breads	
		bout 291 million
	transistors.	
3	A webmaster is a person designs, develops and maintains	a website.
4	A bus is an electronic pathway	
	carries sign	ials between
	computer devices.	
5	Here's the DVD	you lent me!
6	Last night I met someone works for GM as a software engir	neer.

HELP box

Defining relative clauses

- We can define people or things with a defining (restrictive) relative clause. We use the relative pronoun who to refer to a person; we can also use that.
 - A blogger is a person who/that keeps a web log (blog) or publishes an online diary.
- We use the relative pronoun which (or that) to refer to a thing, not a person.
 - This is built into a single chip which/that executes program instructions and coordinates the activities that take place within the computer system.
- Relative pronouns can be left out when they are the object of the relative clause.

The main circuit board (which/that) you have inside your system is called the motherboard ...



How memory is measured

Read the text and then answer these questions.

- How many digits does a binary system use?
- 2 What is a bit?
- 3 What is a collection of eight bits called?
- 4 What does ASCII stand for?
- 5 What is the purpose of ASCII?

Bits and bytes

Computers do all calculations using a code made of just two numbers – 0 and 1. This system is called **binary code**. The electronic circuits in a digital computer detect the difference between two states: ON (the current passes through) or OFF (the current doesn't pass through) and represent these states as 1 or 0. Each 1 or 0 is called a **binary digit**, or **bit**.

Bits are grouped into eight-digit codes that typically represent characters (letters, numbers and symbols). Eight bits together are called a **byte**. Thus, each character on a keyboard has its own arrangement of eight bits. For example, 01000001 for the letter A, 01000010 for B, and 01000011 for C.

Computers use a standard code for the binary representation of characters. This is the American Standard Code for Information Interchange, or **ASCII** – pronounced /aeski/. In order to avoid complex calculations of bytes, we use bigger units such as kilobytes, megabytes and gigabytes.

We use these units to describe the RAM memory, the storage capacity of disks and the size of a program or document.

Note: bit is pronounced /bit/; byte is pronounced /bait/

1,10,11,100.

One bit 01000011

Example of a byte

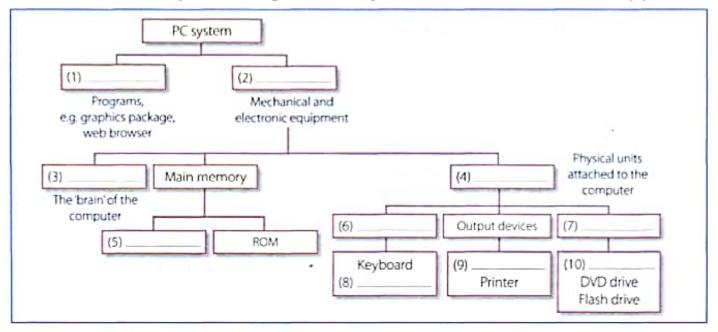
		1
Abbreviation	Exact memory amount	1
bit, b	1 or 0	
В	8 bits	
KB or K	1,024 bytes (211)	-
MB	1,024 KB, or 1,048,576 bytes (2*)	
G8	1,024 MB, or 1,073,741,824 bytes (2 ^{3c})	
TB	1,024 GB, or 1,099,511,627,776 bytes (2**)	
	B KB or K MB GB	bit, b 1 or 0 B 8 bits KB or K 1,024 bytes (2**) MB 1,024 KB, or 1,048,576 bytes (2**) GB 1,024 MB, or 1,073,741,824 bytes (2**)

B Complete these descriptions with the correct unit of memory.

١	Α	is about one trillion bytes – about as much text as the books and		
	magazines	magazines in a huge library.		
2	Α	is about one million bytes - about as much text as a 300-page novel.		
	Α-	is about one thousand bytes – equivalent to one sheet of A4.		
1	Α	is about one billion bytes – about as much text as 1,000 books.		
	Α	can store a single character, such as the letter h or number 7.		

5 A PC system

A Complete this diagram of a PC system. Look at Units 1, 2 and 3 to help you.



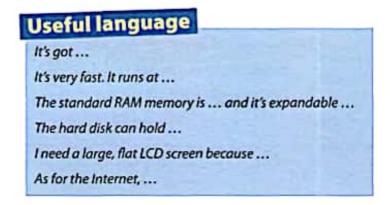
- B In pairs, compare your answers.
- Listen to a teacher explaining the diagram to her class and check your answers.

6 Your ideal computer system

A Make notes about the features of the computer that you would most like to have. Think about the features in the box.

CPU Speed Optical disc drives Wireless connectivity Minimum/maximum RAM Monitor Ports and card memory slots Hard disk Software

B In pairs, describe your ideal computer system. Give reasons for your choices.



Buying a computer

In a computer shop

A Imagine you are in a computer shop. Choose five things that would improve your digital life. In pairs, compare your choices.

B You want to buy a computer.
Think of three basic features that
will make a big difference to your
choice. In pairs, compare your
choices.



C Listen to two people making enquiries in a computer shop. Do they buy anything?

Listen again and complete the product descriptions.

iMac

Processor speed 2.33GHz

RAM

Hard drive capacity

DVD drive included? Yes

Operating system

Includes internet software

Price





MacBook

Processor speed _____

RAM

Hard drive capacity ____

DVD drive included?

Operating system

Includes internet software

Price £1,029

E 📓 Li	sten again and complete the extract from the conversation.
	Do you need any (1) ?
Paul:	Um, yes, we're looking for a Mac computer. Have you got any fairly basic ones?
Assistant:	Yes, sure. If you'd like to come over here.
Paul:	What different (2) are there?
Assistant:	At the moment we've got these two models: the iMac, which is a desktop computer with an Intel Core 2 Duo processor (3) at 2.33 gigahertz, and the portable MacBook, which has a processor (4) at 2.0 gigahertz. Core Duo technology actually means two cores, or processors, built into a single chip, offering up to twice the speed of a traditional chip.
Sue:	So they're both very (5), then. And which one has more memory? I mea which has more RAM?
Assistant:	Well, the iMac has two gigabytes of RAM, which can be (6) up to three gigabytes, and the MacBook has one gigabyte, expandable to two gigabytes. It all depends on your needs. The iMac is (7) for home users and small offices.

Language functions in a computer shop

Look at the language functions in the HELP box and then correct one mistake in each of these sentences. Decide which functions are being expressed in each sentence.

The MacBook is more (8).

- The Ulysses SD is a power, expandable computer that offers high-end graphics at a low price.
- 2 A laptop is likely to be more expensive than the equivalent desktop, but a laptop is less practical if you travel a lot.
- 3 Where's the storage capacity of the hard drive?
- 4 I'm looking a desktop PC that has good graphics for games.
- 5 Do you need the help?
- 6 And how many does the PDA cost?
- 7 This workstation is a Pentium processor with dual-core technology, 1,024 gigabytes of RAM, and 1 terabyte of disk space.

HELP box

if you travel a lot.

Language functions useful to a sales assistant

- Greeting and offering help
 Good morning. Do you need any help?
- Giving technical specifications (specs)
 The MacBook has a processor running at 2.0 gigahertz.
 The iMac has two gigabytes of RAM.
 They feature a camera built into the display.
- Describing Both computers are very fast and reliable.
- Comparing
 The MacBook is more practical if you travel a lot.

 PDAs are cheaper than laptops but laptops are more powerful.

Language functions useful to a customer

- Explaining what you are looking for We're looking for a personal computer. Have you got any fairly basic ones?
- Asking for technical specs
 What's the storage capacity of the hard drive?
 Do they have a DVD drive?
- Asking the price
 How much do they cost?

 How much is it?

3

Role play - buying a computer

Work in pairs. One of you wants to buy a computer, the other is the shop assistant. Use the prompts and product descriptions below to role play the conversation.

Shop assistant

Greet the customer and offer help.

Show the customer two possible models.

Give technical specs (describe the processor, RAM and storage capacity). Compare the two different models.

Give the information required. Compare the two models.

Answer, and mention any final details that might persuade the customer to buy the computer.

Customer

Explain what you are looking for.

Ask for some technical specs.

Ask about any further technical specs (DVD drive, monitor, communications, etc.).

Ask the price.

Decide which computer to buy or leave the shop.

Toshiba Satellite

laptor

2.0GHz Core 2 Duo processor 2GB RAM expandable to 4GB 160GB hard drive Super Multi drive (double layer) 15.4" wide XGA display Wireless LAN, Wi-Fi compliancy

£1,099

Dell desktop PC

AMD Athlon at 2.4GHz 1GB RAM expandable to 4GB 320GB hard drive DVD+/-RW drive 17" LCD monitor

£680

Palm TX handheld

Intel 312MHz ARM-based processor 128 MB Flash memory (non-volatile) Support for memory cards 320x480 TFT touch screen Wi-Fi and Bluetooth Lithium-ion battery

£216



Choosing the right computer

Listen to four people talking about their computer needs and take notes. In pairs, read the descriptions from the computer shop website and choose the most suitable computer for each person. Give reasons for your choices.

 Speaker 1
 Speaker 3

 Speaker 2
 Speaker 4



Sun workstation

Two AMD Opteron processors at 3.0GHz 4GB RAM, 32GB maximum

1 terabyte hard drive and dual DVD drive 19" Sun TFT flat-panel LCD

Supports several graphics formats

Allows you to handle your toughest technical, scientific, and business-critical applications

Supports Solaris, Windows and Linux

£3,249



Gateway C-120 convertible notebook

Intel Core 2 Duo ULV processor at 1.06GHz
12.1" WXGA TFT touch screen
Gateway Executive stylus pen
1024MB DDR2 SDRAM
80GB serial ATA hard drive
DVD-ROM drive (optical DVD burner)
Integrated modern and Bluetooth
Windows Vista Home Premium
Thin and lightweight (1.17", 2.4 kg)
2805



Sony Vaio AR laptop (VGN-AR51E)

Intel Core 2 Duo Processor at 2GHz
2GB DDR2 SDRAM
200GB hard drive
DVD+/-RW optical drive
17" WXGA high-definition LCD screen
Memory Stick slot
Three USB 2.0 ports
Integrated wireless LAN
Built-in 'Motion Eye' digital camera
Lithium-ion battery
Windows Vista Ultimate



Dell Inspiron 531 desktop PC

AMD Athlon 64 X2 Dual Core Processor
3072MB DDR2 SDRAM
Dell 22" Wide Flat Panel
256MB NVIDIA GeForce 8600GT video card
1.0TB Hard Drive
16x DVD+/- RW Drive
Integrated 7.1 Channel High Definition Audio
Windows Vista Home Premium
Optional features: Windows Media Center,
integrated TV Tuner, and a Blu-ray disc drive for

From £849

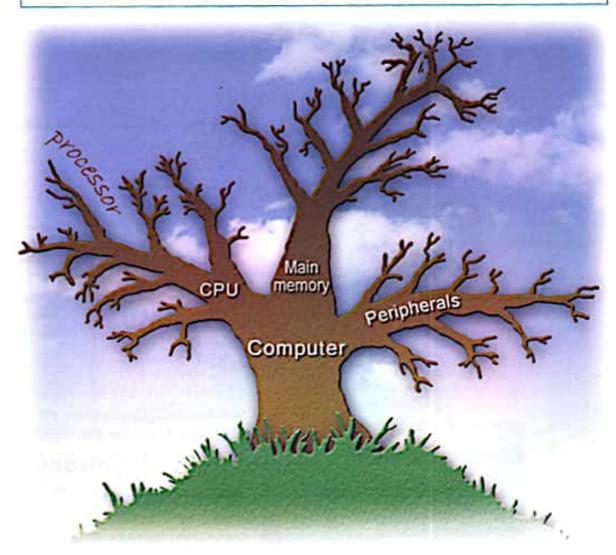
high-definiton content



Vocabulary tree

Designing word trees and spidergrams can help you build up your own mental 'maps' of vocabulary areas. Look at the list of terms in the box and put each one in an appropriate place on the word tree below. The first one has been done for you.

hard drive ALU DIMMs expandable memory processor system clock keyboard DVD RAM computer brain byte gigahertz printer megabyte webcam registers mouse



6 Recommending a computer

A friend has asked you to recommend a computer that suits his needs. He needs to be able to access the Internet, play games and work with graphics, music and video files. Write an email describing its technical features and saying why you recommend it.

Mow visit www.cambridge.org/elt/ict for an online task.